

Kensta Group (“We”) is committed to providing quality services to you. This policy outlines our ongoing obligations to you in respect of how we manage your Personal Information and governs the way in which we collect, use, disclose, store, secure and dispose of your Personal Information. By using our Website, you are freely and unequivocally agreeing to this Privacy Policy.

What is Personal Information?

Personal Information is information that identifies an individual. Examples of Personal Information we collect include but is not limited to: first name and last name, email address, physical address, phone number, country, state, postcode or city of residence, passport number, national identification number, date of birth, login name, screen name, handle or nickname and web cookies and usage data.

This Personal Information is obtained in many ways including, applications, correspondence, by telephone and facsimile, by email, via our website, from your website, from media and publications, from other publicly available sources, from cookies, surveys and from third parties. We do not guarantee website links or policy of authorized third parties.

Use of Information

We collect your Personal Information for the primary purpose of providing our services to you, providing information to our partners, to notify you about changes to our services, to allow you to participate in interactive features of our services when you choose to do so, to provide customer support, to gather analysis or valuable information so that we can improve our service, to monitor the usage of our service, to detect, prevent and address technical issues and to provide marketing for our products.

We may also use your Personal Information for secondary purposes closely related to the primary purpose, in circumstances where you would reasonably expect such use or disclosure. When you submit your personal information to us, you are giving us your consent to the collection, use and disclosure as stated in this privacy policy. You may unsubscribe from our mailing/marketing lists at any time by contacting us in writing.

When we collect Personal Information we will, where appropriate and where possible, explain to you why we are collecting the information and how we plan to use it.

Sensitive Information

Sensitive information is data revealing the natural person's racial or ethnic origin, health status, conscience, belief, genetic data, biometric data, property details, marital status, family details, and sexual orientation.

Sensitive information may be used by us only: for the primary purpose for which it was obtained; or for a secondary purpose that is directly related to the primary purpose; or/and with your consent; or where required or authorized by law.

Disclosure of Personal Information

Your Personal Information may be disclosed in several circumstances including: third parties where you consent to the use or disclosure; and where required or authorized by law.

Security of Personal Information

Your Personal Information is stored in a manner that reasonably protects it from misuse and loss and from unauthorized access, modification or disclosure. Access to private and confidential data is limited to only those employees, officials and/or agents granted access and with a specific need to retrieve this information.

Retention Personal Information

When your Personal Information is no longer needed for the purpose for which it was obtained, we will take reasonable steps to destroy or permanently de-identify your Personal Information.

Access to your Personal Information

You may access the Personal Information we hold about you and to update and/or correct it, subject to certain exceptions. If you wish to access your Personal Information, please contact us in writing.

We will not charge any fee for your access request but may charge an administrative fee for providing a copy of your Personal Information.

In order to protect your Personal Information, we may require identification from you before releasing the requested information.

Service Providers

Where reasonable and practicable to do so, we will collect your Personal Information only from you. However, in some circumstances we may be provided with information from our partner or service providers. In such a case we will take reasonable steps to ensure that you are made aware of the information provided to us by the third party.

Links to Other Sites

Our services may contain links to other sites that are not operated by us. If you click on a third-party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit. We have no control over and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

Cookies and similar technologies

Cookies are small text files that are placed on your computer, mobile phone or tablet by websites that you visit. They are widely used in order to make websites work, or work more efficiently, as well as to provide information to website owners.

Our website may use cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and allows us to improve our site. By continuing to use the site, you are agreeing to our use of cookies in accordance with the terms of this policy.

The cookies we use are non-intrusive and are used by most websites. None of your personal details are held in these cookies.

When you visit our Website, we may place Cookies onto your device, or read Cookies already on your device, subject always to obtaining your consent, where required, in accordance with applicable law. We use Cookies to record information about your device, your browser and, in some cases, your preferences and browsing habits.

You can refuse or withdraw your consent to the use of cookies and disable them at any time by changing the settings on your

browser. However, please note that if you do so, it may affect your ability to properly use this website. You can find out more about the way cookies work and how to disable them at <http://www.cookiecentral.com>.

Policy Updates

We reserve the right to update our policy any time in the future. The new policy will take effect immediately after posting on the website. Please check the website periodically for any changes. Your continued use of the website and/or acceptance of our email communications following the posting of changes to this Privacy Policy will constitute your unequivocal acceptance of any and all changes.

Privacy Policy Complaints and Enquiries

If you have any queries or complaints about our Privacy Policy, the practices of this site, or your dealings with this Web site, you can contact us by email: privacy@kensta.org